

MUSKEGO-NORWAY SCHOOL DISTRICT

Educational Services Center
S87 W18763 Woods Road
Muskego, WI 53150

Phone (262) 679-5400
FAX (262) 679-5790

August 30, 2005

Kim L. Despears
Vice President
Professional Audio Design, Inc.
11707B West Dearborn Avenue
Wauwatosa, WI 53226

Dear Kim:

I would like to take this opportunity to thank you and your staff at Professional Audio Design, Inc. for the incredible job you did in the design, coordination, and installation of the sound systems at Muskego High School, specifically, the Performing Arts Center, the refurbished presentation center, gymnasium, and our new cafeteria. I know very little about sound design or equipment; however, I do know what sounds and looks good and the work you and your staff have done has been exceptional.

This morning, we welcomed our teachers back to the District at a presentation in the new cafeteria for more than 300 people and the sound system was outstanding. Acoustically, this cafeteria is a very difficult space and yet the presenters were able to be heard, without exception, at every corner of the presentation space. The visual presentation on the display screens in the cafeteria was crystal clear, easy to read, and provided a great viewing opportunity for all.

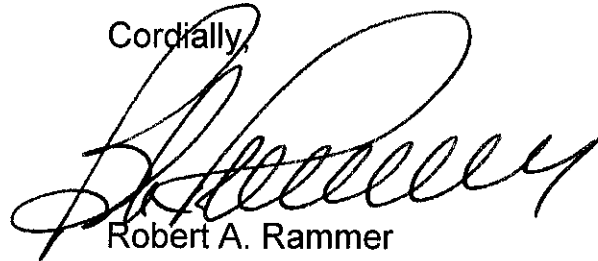
The sound and video systems in our presentation center (the old cafeteria) are wonderful. Once again, your attention to detail is demonstrated in the end product. You realize what participants are looking for from a presenter and make the experience pleasurable. Your design systems are easy for the lay person to understand and use. In addition, you have made the presentation equipment transparent with respect to audio and visual material; that's a sign of an excellent system. In a presentation, we should be focusing on the substance of the presentation, not on the equipment that facilitates that presentation and with Professional Audio's help, that's the case in all four of the venues.

The sound system in our Performing Arts Center is second to none. From little children singing to a full concert band performance, the sound is clear, balanced, and professional. We could not be more pleased.

Your staff has been patient in dealing with questions from the District's staff, conscientious in terms of providing what needs to be done when it needs to be done, professional in responding to inquiries and accommodations, and thorough in their instructions and support for your systems. Robb and Jeff have been exceptional in their willingness to understand and respond to our needs - they question for clarity and deliver accordingly. I have been responsible for working with a number of companies in the past to try and address video and audio presentation concerns at that facility and none of the companies have been able to meet our needs. Professional Audio Design has met and exceeded our needs and expectations and provided wonderful equipment and services for our school district.

I cannot thank you and your staff enough for your help, including being present this morning to make sure that the inaugural presentation in this facility went off without a hitch, and as one has learned to expect with Professional Audio Design, that was exactly how the program went this morning. Please extend my thanks and appreciation to your entire crew and best wishes for your continued success.

Cordially,

A handwritten signature in black ink, appearing to read "R. Rammer", written in a cursive style.

Robert A. Rammer
Assistant Superintendent