

KahlerSlater

September 20, 1999

Ms. Kim DeSpears
Professional Audio Designs
11707B W. Dearbourn Ave.
Wauwatosa, WI 53226

Re Waukesha Civic Theatre
Sound System Design and Installation

Dear Kim:

Now that our new theatre facility has been christened and our opening weekend is behind us, I wanted to take this opportunity to tell you how much I enjoyed working with you and Scott. It has been a real joy working with your company and I feel that we received an excellent value for the money we spent.

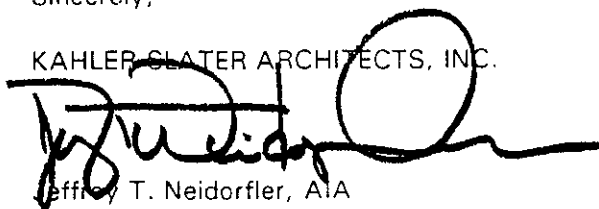
Overall the sound system is superb. Everyone who has seen or heard the system has been impressed. It has afforded us the opportunity to do many of the things we have only dreamed about. Your knowledge of audio and sound helped us make the right decisions for our theatre.

As with any project of this complexity, things are never perfect. However, you and Scott did a marvelous job at working with us to identify issues and, most importantly, resolve those issues. Your proactive approach was much appreciated and I believe the finished product is excellent. You and Scott exceeded my expectations and my expectations were very high.

We now have a sound system that will serve our needs for many years to come and you did it on a very limited budget. Thank you.

Sincerely,

KAHLER SLATER ARCHITECTS, INC.



Jeffrey T. Neidorfler, AIA
Owner's Representative

P: 98 98070 DOC CORRESPONDENCE PAD1 DOC

611 E. Wisconsin Avenue
Milwaukee, WI 53202
Telephone 414-272-2000
Fax 414-272-2001

110 King Street
Madison, WI 53703
Telephone 608-283-6300
Fax 608-283-6317

E-mail ks@kahlerslater.com