



March 25, 1998

Ms. Kim DeSpears  
Mr. Scott Leonard  
Professional Audio Designs  
11707B W. Dearbourn Ave.  
Wauwatosa, WI 53226

Dear Kim and Scott,

I wish to thank you for all your hard work, concern, and knowledge in the design and installation of the new sound system in the Fine Arts Main Theater. This weekend we had our first real test of the system, and I must say that it performed beyond expectation. I received multiple compliments from the audience—something nice considering I was at the house mix in the 1<sup>st</sup> balcony!

Your installation staff did a great job. They were amicable to changes, additions, and were always neat and professional. This job required some unique and difficult problem solving to maintain the look and feel of the original architecture of our 25 year old facility, and they always put out the extra effort to get things “done right”. I will strongly recommend you for any future work here on campus, or at any other of the venues in the city that I am associated with.

If you have anyone that would be interested in touring the installation, please let me know. I would be glad to show them around.

Sincerely,

SCOTT R. HAWLEY  
Production Coordinator

SCHOOL OF FINE ARTS

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